

Non Discrimination Statement

RideFinders gives public notice of its policy to assure full compliance with Title VI of the Civil Rights Act of 1964 and all related statutes. Title VI requires that no person in the United States of America shall, on the grounds of race, color, or national origin, be excluded from the participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity for which RideFinders receives Federal financial assistance.

Please contact RideFinders to request a copy of the department's Title VI program.

Any person who believes that he or she has, individually, or as a member of any specific class of persons, been excluded from the participation in, been denied the benefits of, or been otherwise subjected to discrimination under any program or activity for which RideFinders provides assistance, and believes the discrimination is based upon race, color, national origin, gender, age, economic status or limited English proficiency has the right to file a formal complaint.

If a complaint addresses a particular service provider, the complaint should be lodged with that provider. A complaint must be submitted within 180 days of the alleged discriminatory act. Complaints may also be filed with the US Federal Transit Administration.

For complainants who may be unable to file a written complaint, verbal information will be accepted by Katie Schwing at 804-358-3871 as well as by the individual service providers.

To submit a formal complaint or to request additional information on Title VI obligations, contact:

GRTC Transit System
Katie Schwing
301 East Belt Boulevard
Richmond, VA 23224